

Programme

European Dialogue on Internet Governance EuroDIG 2009

Geneva, 14-15 September 2009

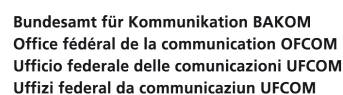
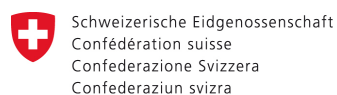
co-organised by:

the Swiss Federal Office of Communications (OFCOM)

and the European Broadcasting Union (EBU),

supported by the Council of Europe (CoE),

held at the EBU Geneva



Opening statements by stakeholder group

(Room: Geneve & Montreux)

Jean-Paul Philippot, EBU-European Broadcasting Union President

Veronique Gigon, Deputy Director, Swiss Federal Office of Communications (OFCOM)

Philippe Boillat, Director General of Human Rights and Legal Affairs, Council of Europe (CoE)

Markus Kummer, Executive Coordinator, United Nations Internet Governance Forum (IGF)

11:00 - 11:45

Asa Torstensson, Minister for Communications, Ministry of Enterprise, Energy and Communications, Sweden (Video message)

Frank Bsirske Head of United Service Union (ver.di), Germany (Video message)

Wolfgang Kleinwächter, University of Aarhus, Denmark, IAMCR (Video message)

Massimo Lucchina, Senior Manager, CBD-Technology Center, Switzerland

Georgios Kipouros, European Youth Forum (JEF)

Roundtable of European parliamentary perspectives regarding Internet governance

(Room: Geneve & Montreux)

Vincenzo Maria Vita, Vice President: Commissione istruzione pubblica, beni culturali, ricerca scientifica, spettacolo e sport of the Italian Senate

Andrew McIntosh, Chairman of the Sub-Committee on the Media, Parliamentary Assembly of the Council of Europe, Member of the House of Lords, UK

11:45 - 12:45

Alun Michael, Member of the Parliament Cardiff South and Penarth

Ruedi Noser, Member of the Swiss Parliament

Nenad Prokic, Member of the Parliament, Serbia

Catherine Trautmann and other MEP's in Strasbourg (Video link)

Moderated by: Giacomo Mazzone, Head of Strategic Audit, EBU - European Broadcasting Union

12:45 - 14:15

Buffet lunch offered by OFCOM

14:15 - 15:45

Parallel Workshop 1 - 3

Workshop 1: End-users access to, and choice in services.

(Room: Geneve)

Key words, questions and references: Role of Internet service providers and governments; rights and freedoms of users as citizens and as consumers; what competition to provide content and services? Towards a European users rights charter? network neutrality vs traffic prioritization

Workshop 2: Personal and professional privacy

(Room: Eiger & Jungfrau)

Key words, questions and references: Privacy protection; control over one's personal data; privacy as both a fundamental human right and an essential facilitator for a global economy; privacy as a business competitive advantage; current situation with regard to online privacy, profiling and targeting: widespread practice of collecting information about the activities and interests of users; privacy and human rights at work place, problem of surveillance of employees and work councils; privacy enhancing technologies: minimization on the collection of one's personal information; towards global data protection standards that are legally enforceable.

Workshop 3: The Internet - critical to our lives: are we sure it's reliable? (Room: Montreux)

Key words, questions and references: Addresses; domain names; trademarks; naming issues; ICANN JPA & IANA contract; responsibilities regarding namespace; new gTLDs and IDNs; mobile Internet, digital dividend, IPV6; DNSSEC.

15:45 - 16:15 **Coffee Break offered by EBU**

16:15 - 17:45 **Parallel Workshop 4 - 6**

Workshop 4: Cybercrime and cyber security: Public-Private-Partnership (Room: Montreux)

Key words, questions and references: How to build effective public-private partnerships to meet new and emerging threats? How do we increase robustness while, at the same time, limiting the impact of stress on IT infrastructure and services? What has to be done on global, what on regional and national level? How can we assure that privacy and freedom of expression are respected?

Workshop 5: Effective media literacy for the end-user (Room: Eiger & Jungfrau)

Key words, questions and references: Citizenship; competences; consumerism; media coaching; user aggregation; serious games; identity construction; human rights respect and implementation; online resources; open educational resources; cross-cultural education and communication; cultural diversity; towards a European media literacy model; governance of media education; mapping of media education policies; dynamic coalition on media governance.

Workshop 6: The Internet of 2020: Future services future services (Room: Geneve)

Key words, questions and references: Services in 2020; challenges to existing non-telecom regulation such as copyright, cross border issues and other kind of non-harmonization of regulation and legislation, including data protection, privacy and other public policy aspects; RFID – internet of things, cloud computing.

Reporting-in / European threads joint session for all workshops (Room: Geneve & Montreux)

17:45 -18:30

Co-moderated by: Lee Hibbard, Media and Information Society Division / Directorate General of Human Rights and Legal Affairs, Council of Europe (CoE)

Thomas Schneider, International Information Society Coordinator, Swiss Federal Office of Communication (OFCOM)

Reception offered by OFCOM, EBU and Council of Europe

18: 30

including graduation ceremony for successful participants of the "European Internet Governance Capacity Development Programme"

Plenary 1: Access to content online: regulation, business models, quality and freedom of expression

09:00 - 10:30 Key words, questions and references: Access to content: Digital divides. Should we regulate new media? Professional journalism and trust in the Internet. What role of public service media in the Internet? Quality standards for user generated content? Where is the dividing line between private communication and public expression? Viral advertising. Telecoms package and protecting fundamental human rights. Freedom of expression.

Plenary 2: Online social media – governance issues from a user perspective

10:30 - 12:00 Key words, questions and references: Freedom of expression with regard to users image, identity and intimacy, as well as their right to reply and other means of redress. Privacy issues: the implications of "profiling". Right to anonymity for users on social networks? What do users expect from providers and from governments? What rules for online social media? How will they develop their own internal rules? How do we manage diverse nationally applicable laws?

12:00 - 13:30 **Lunch offered by OFCOM**

Plenary 3: The post-JPA phase: towards a future Internet governance model

13:30 - 15:00 Key words, questions and references: NTIA-RFC. European recommendation to US DoC about future of ICANN and IANA. What is meant by multistakeholder governance of the internet? What are the respective roles of the different stakeholders? Is the business sector able to take full responsibility of the well-functioning of the Internet? What would be an appropriate form of regulation for the management of the critical internet resources? On what fundamental values and principles should this be based? Is there a "European common view" on this?

Plenary 4: Arrangements for a European IGF and Future EuroDIG events

15:00 - 16:00 Key words, questions and references: Is there a need/desire for a European IGF? What should be its mandate and objectives? If so, how should such a regional forum work? How should it link to national, global and other regional Internet governance initiatives? How could it help to improved e-participation in internet governance?

16:00 - 16:15 **Coffee Break offered by EBU**

Takeways from the audience, conclusions and next steps

Frédéric Riehl, Vice-Director, Swiss Federal Office of Communications (OFCOM)

Jean Réveillon, Director General EBU - European Broadcasting Union

Jan Malinowski, Head, Media and Information Society Division, Directorate General of Human Rights and Legal Affairs, Council of Europe

16:15 - 17:15 William Dee, Directorate General for Information Society and Media Internet, Network and Information Security Unit, European Commission

Maria Häll, Deputy Director, Division for Information Technology Policy, Ministry of Enterprise, Energy and Communications Government Office of Sweden

Co-moderated by: Lee Hibbard, Media and Information Society Division / Directorate General of Human Rights and Legal Affairs, Council of Europe (CoE)

Thomas Schneider, International Information Society Coordinator, Swiss Federal Office of Communication (OFCOM)